



## *Terms & Conditions*

### **Deposits**

Your Christmas booking will be confirmed once we receive your confirmation and security deposit payment of £10pp for parties. Please note, that we may ask for additional pre-payment for substantial food and drink pre-orders.

Your deposit is fully refundable up to 28 days before your booking date. If you would like to pay by BACs payments this must be completed 10 working days before the event.

Unfortunately, we cannot accept payments by cheque.

Your deposit payment will be deducted from your final bill and where applicable will be put towards your minimum spend requirement.

For Christmas Day Bookings we do require a deposit payment of the full menu price per person in advance.

### **Pre-orders**

Please supply full menu choices via our online pre-ordering systems 14 days in advance (or by the 10th December for Christmas Day Dining) and also advise us if your guests have any special dietary requirements.

Amendments to guest menu choices may only be made up to 10 working days before your booking date, preferably earlier. If you require any menus without calorie information, please request from the pub team.

### **On the day**

We do add a discretionary service charge of 12.5% to all parties of 4+ (and to all parties on Christmas Day). The balance is payable on the day of your booking via card or you can pre-pay if you wish.